

119 is available in your language!

~119 Multilingual Emergency Interpretation Service~

As of April 1st, 2024 the Engaru Fire and Rescue Command Center, in order to better accommodate non-Japanese speaking residents and visitors, will begin using the Multilingual Emergency Interpretation Service.

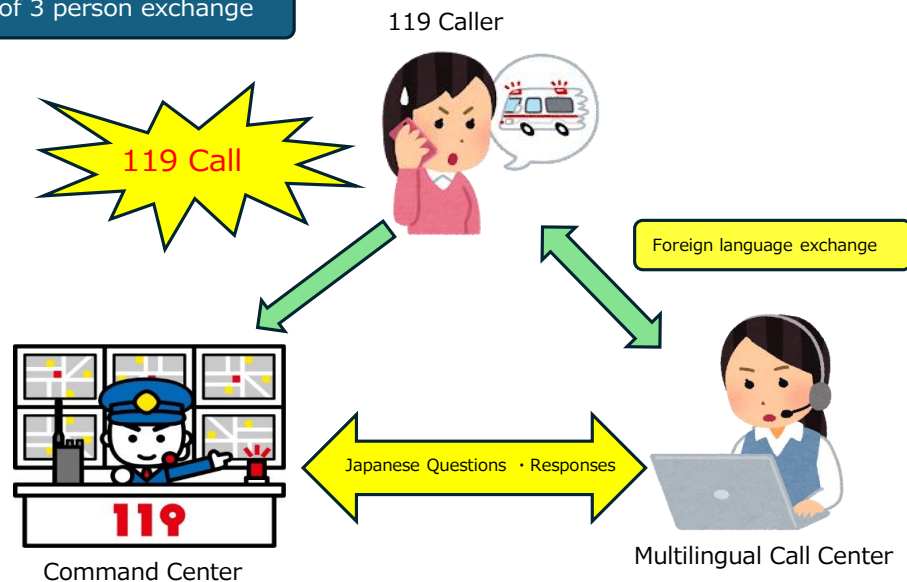
This service is available in 32* languages and can be used to assist in situations of fire, accident, injury, etc.

Through this service, individuals with limited or no Japanese can call 119 with peace of mind.

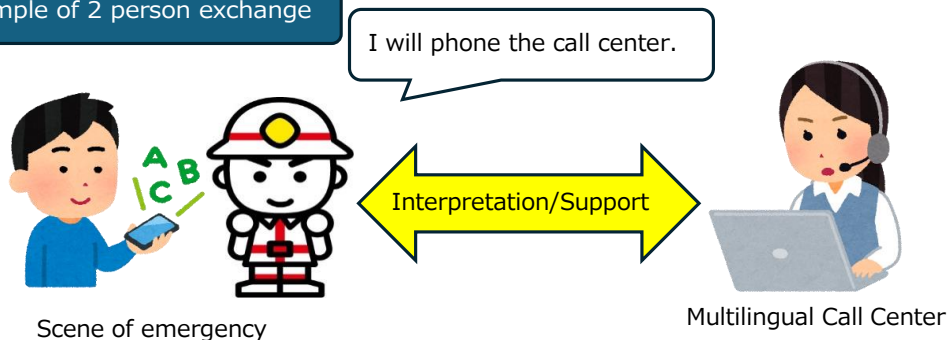
Please be sure to inform other foreign individuals near you of this service.

*As of April 1st, 2024. (Available languages may change). For more information, please check the Engaru Fire and Rescue website.

Example of 3 person exchange



Example of 2 person exchange



No Japanese? No problem!



Now, anyone can call 119 with ease!



In order to assist individuals with limited Japanese, a Multilingual Emergency Interpretation Service is now available.

This service is available in Engaru, Yubetsu, and Saroma.

When calling 119, please stay on the line and wait for the interpreter to connect.

119番



- **119 calls are free !**
- **Emergency transport and rescue services are free !**

Supported Languages (As of April 1st, 2024)

English, Mandarin, Cantonese, Korean, Vietnamese, Portuguese, Spanish, Russian, Thai, Nepali, Burmese, Hindi, French, Mongolian, Tagalog, Indonesian, Persian, Arabic, Urdu, Khmer, Taiwanese, Dari, Pashto, Bengali, Laotian, Italian, German, Sinhalese, Turkish, Tamil, Ukrainian, Malay



Questions: Engaru Regional Fire and Rescue TEL: 0158 – 42 – 2050